November 1995

Volume 11 Number 11

Aladdin Desktop Tools

a review by Joanne Schachter

Aladdin Desktop Tools is a group of useful utilities bundled into one package. This is a worthwhile package especially when they were offering it at a special user group price under \$50. The installer adds all the utilities at one time or allows installation of certain utilities from the custom option button of the installer. Four new icons showed up on the bottom of my Mac when my computer restarted after a complete install. The manual starting on page 8 told me exactly what went where. The manual was short (117 pages), concise, clear, easy to read, and easy to follow.

One of the utilities is Desktop SpeedBoost. This is very useful in that it allows copying in the background while you do something else with the computer. The computer runs a little choppy and slow but you can use it. When you first start to use it you will probably want to make changes in the way the utility works. Going to the control panel and clicking on it gave a group of buttons that could be pressed to offer options that let me turn off the voice notifications and make other needed changes. This also allows verification of information going to floppies or removable media. Trash can also be emptied in the background. Throwing away 5 files (1.5 megs) took about 3 seconds. Copying the same files took about 6 seconds. Doing the same things in the regular finder increased the time by a few seconds.

Desktop Viewer allows you to see certain files, text, some graphic files, some sound files (which can also be played), and Stuffit archives. This can really come in handy if you have restored a disk with Norton Utilities and are left with a list of text files which have lost their

names and have only numbers, or if you have restored a number of stuffit archives that have lost their names. Using this viewer really simplifies the number of steps necessary to see what you have. Using the Programmers Viewer lets you see and search data and resource forks in ASCII and text.

Other utilities include Desktop Shortcut, a quick way to get to any file, and Desktop Magic Tools, which gives you another icon on the finder menu bar. This increases the information available in the regular get info box, adds more possibilities to copying files and moving them, and allows you to gather files together into one folder. Desktop Makeover lets you make some changes in the way things look. You can make locked disks show up as locked so you don't try to copy things to a locked disk and have to take it out and unlock it. Disks that are 800k show up with an 800k on the icon. This saves you time when you avoid attempting to copy a one meg file to them. You will know as soon as you put the disk in the drive that you have to take it out and unlock it. If you want to avoid the Chooser, Desktop Printer might come in handy and if you want to permanently erase your trash you might want to use Desktop Secure Delete.

Your Mac will work without this group of utilities, but if you are looking for a good group of things to play with definitely consider Aladdin Desktop Tools. They could save you some time and effort.

Aladdin Systems, Inc http://www.aladdinsys.com/

If this reviewer's name sounds familiar, that's because Joanne Schachter is the great bargain hunter responsible for tracking down discounts for TROU and TNWOU.

Coming This Month...

Adobe Systems will present at the November 1st meeting. At this meeting, Michele Broccardo, formerly with Claris Corporation, will discuss and demonstrate Pagemaker 6.0 and Acrobat 2.1. TROUsers will likely also hear about features which are part of the next releases of Photoshop and Illustrator - and Adobe WWW news!

This meeting sends us back to our regular Wednesday meeting date,

November 1st, at 6:00 pm. Mark your calendar now!

The Rest Of Us Macintosh Users' Group Newsletter

PO Box 3500, Chicago, IL., 60654

Voice Mail 312-409-2426 BBS 312-871-4484

http://www.cmug.org/cmug/

AD RATES

DISPLAY ADS				
Size	Dimension	1 ins	3 ins.	12 ins.
Full pg.	7 1/2" x 10"	\$165	\$145	\$110 ea.
2/3 pg.	5" x 91/2"	130	115	85 ea.
Half pg.	71/2" x 43/4"	100	90	65 ea.
1/4 pg.	35/8" x 43/4"	60	55	40 ea.
Eighth pg.	35/8" x 23/8"	35	30	25 ea.

CLASSIFIED ADS

Classified ads are free for members of **The Rest Of Us**, Chicago Area Macintosh Users'Group. Non-members may place classified ads of up to 30 words for only \$15. This is a convenient place for Mac users to buy, sell and trade Macintosh hardware and software with other members. We also accept classified ads for help wanted and situations wanted.

SUBMISSIONS

Deadline for ads and other material to be included in the next month's newsletter is the SECOND FRIDAY OF THE MONTH.

Advertisements are only accepted PREPAID.

Hard copy must ALWAYS be sent in addition to the electronic

MACINTOSH file in the form of an EPS file or as a QuarkXPress,

PageMaker, FreeHand, Illustrator or MSWord document.

Send submissions to:
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Members and non-members of The Rest Of Us MUG are encouraged to submit articles, graphics, notices, and other material of interest to our user group for inclusion in this newsletter. We reserve the right to edit submissions. See above for acceptable files — all material longer than a few lines must be in digital for mat! Acceptance of advertising for publication in this newsletter does not imply endorsement of vendor or product. Opinions expressed here do not necessarily represent those of The Rest Of Us Chicago Area Macintosh Users' Group or the editor.

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"FOUL PLAY" is Fine Play

a review by Barbara Passman

Although as a child I loved board games and played them hours on end with friends, I have not been attracted to computer games. I appreciate the appearance and technology in the action games but they are not my cup of tea and I confess I still cannot handle the darn ants or control cities or evolution as required by some popular Mac games.

So I was intrigued to find "Foul Play, Mystery at Awkward Manor" at MacWorld Boston in August. This CD ROM game is Macintosh CLUE. Remember the Parker Bros game? Ms. Scarlet? Mr. Green? CLUE was an all time favorite of mine, so Foul Play attracted me at once. The game is as straightforward as the classic board game. Players, each representing a character, must determine who killed the lord of the manor, with which weapon and, at the higher of the ten levels provided, at what time and for what motive. Unlike the card game, you may play the game solitarily as well as in a group, although group play means being able to gather around the computer monitor and taking turns at the keyboard. Play consists of exploring a vast handsome mansion looking for clues and interrogating the suspects who are all dinner guests of the manor lord on the night he is murdered.

Using QuickTime, a "Virtual Travel" environment is provided based on over 5000 photos of a fourteen room English mansion. As a player you roam completely and lavishly furnished rooms in which attention has been paid to detail: click on a coffee canister and you hear the sound of beverage being poured, click on the grandfather clock and it chimes, click on a radio found in a room and radio music emits, etc. It is fun to spend an hour or so clicking through this game to tour the mansion. Oh yes, there are secret passages, too.

All instructions are part of the Read Me file or Help File included with the game. These are well written and easy to follow. A game may be paused or saved and reloaded when the game is relaunched. Foul Play is easy to start but it is not an easy game. There are over one thousand clues to sift and not all information revealed is straightforward. I analyzed my first game incorrectly because of a trick clue. The game set includes "detective note pad" paper used to keep track of all the information obtained and help find the inconsistencies which point toward the murderer. You must keep records to play this game well.

This game requires moderate resources: a Mac capable of running Quick Time 2.0, a double speed CD ROM player, system 7.1 or later, 5 Meg RAM, 8 Meg Hard Drive space. Quick Time 2.0 extension and related files are supplied with the game in an ancillary folder. Both a Power Mac and 680x0 version are provided and at least a 030 Mac is recommended.

I find few negatives. Although there are over 1000 clues, I was slightly disappointed to find I stumbled on many of the same clues in my first couple of games. For instance, the diaries I found always had the same entries. Moving about is

accomplished by clicking on green arrows to go down hallways or through doorways. I found that I could not easily control my movement, sometimes proceeding further down a hall than I intended, although a reverse option is provided. I also found it hard to orient myself in the rooms. It is not easy to find one's way to specific rooms. I repeatedly found myself reentering the kitchen when I intended to go into the library, etc.

All in all I find the game fun and hours quickly pass while playing it. I like the game; my seventeen year old son was quickly bored and my fourteen year old daughter likes it but seems to prefer ants. Foul Play is veddy veddy British which adds to the charm. It is subtle, non-violent and looks, feels, and sounds like Masterpiece Theater and Public Television Mystery episodes — which may explain why the game charms me but not my offspring.

Foul Play; Mystery at Awkward Manor is published by Armchair Travel Company, LTD, London, England. Contact: foul-play@armchair-travel.com; telephone: (44)171-386-5454

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IMHO

by Charlie McCulloch

Terry Schulenberg, a local Apple representative, gave a very informative presentation of Apple's latest product offerings at the October meeting. The bulk of his presentation was on hardware that has been introduced since last summer. New Power PC chips have been released and they have made their appearance in both desktop and notebook computers.

The presentation focused on hardware. The presentation was run on a Power Mac 8500, the top of the line of the new offerings. Technical specifications abounded, but the bottom line is this: speed rules; the product line continues to broaden, with base prices for desktop Macs from \$1,700 to \$5,000; PCI (Peripheral Component Interconnect) cards have replaced NuBus cards and are dramatically less expensive, since they are also used by non-Macs.

PPC notebooks were also introduced. Dazzling new technology is missing, but the new PowerBooks do sport larger screens, bigger harder drives, expandability, and of course, the speed of the

PPC chip. The entry fee starts at \$2,200 for the low end PB 5300 to \$7,000 for a top end machine. The 68040 chip lives on in the PowerBook 190. PC cards (the *new name* for PCMCIA) can be used with the built in slot, unlike the add-on cage for the earlier 500 series Power-Books. Infrared transceivers allow you to set up a wireless LocalTalk network, just by entering a room with similarly equipped machines.

This powerful new hardware allows the development of enhanced software. A new version of the system software, 7.5.2, has been released which works only with the new machines, but a general release is expected soon.

Terry showed off the new power with several demonstrations, including full screen QuickTime video, 3-D imaging, and virtual reality. It may not seem too impressive to see a commercial running on the projection screen, until you remember that it was *not* a video clip, but instead QuickTime with no noticeable jerkiness.

A demonstration program of 3 dimensional imaging on the fly was smooth and fast, but when Terry started to manipulate an image and change its surface using SimpleText, the power and

ease of use became even more apparent.

The presentation ended with the entire audience participating in a virtual reality demonstration. An Apple QuickTake camera was set up in the middle of the room and sixteen pictures were taken as the camera was rotated in a full circle at even increments. Outgoing director Jack McInerney was able to be in two places at the same time by moving from one side of the room to the other as the camera rotated. The images were downloaded from the camera to the Power Mac 8500, stitched, sliced and diced, and a QuickTime picture of the entire group was projected onto the screen. The viewing perspective could be controlled as if one were standing in the middle of the room, and looking around for a friend.

As mentioned earlier, the machine on which these demonstrations were done was a top of the line Power Mac. It did have a card installed to enhance some aspects of the presentation, but the amazing thing was that this card, using the PCI bus, cost only a few hundred dollars. Unfortunately, the machine was not donated for the raffle, but Terry did leave the virtual reality image for the group.

mPower

a review by Shannon Hicks

mPower is an interactive presentation/kiosk software. What makes it different from other presentation software is its ability to capture audio/video directly into the program through a digitalizing board or an A/V Mac (even PowerMac A/V compatible).

The list of features includes importing PowerPoint or Persuasion presentations, integrating audio CD music, sixty-four backgrounds, and the push button interface. All of these but the backgrounds turned out to be of no use without the digitalizing board or A/V Mac. You can't record video (obviously), or any type of CD music. I figured out a way around the recording problem, but the quality was that of a record player. Importing PowerPoint presentations can be done, but you can't import presenta-

tions from the newest version of Power-Point (v4.0), making the feature useless to me. I soon grew to miss menus, even with the kiosk interface, because you have to go through two or three fields to do some of the simple tasks. By the way, one of the features listed on the box was the fact that their manual was only about one-hundred pages instead of the typical six-hundred. The fact is, there aren't enough features in the program to take up more than a hundred pages.

Also on the negative, there is no such thing as rotation of type, and the whole phrase can only be one font, color, and style at a time (not even copy & paste works). Even if I got access to an A/V Mac, *mPower* has a list of supported components (that can be controlled in *mPower* but any component can be controlled manually and imported) that comes to a **grand total of**.10 (as of 10/1/94 when the manual was printed).

The number of transition effects is equally poor at fifteen. Actually, there are only four. They get to fifteen by including the directions in which they can go.

On the plus side, *mPower* lets you import QuickTime movies, and system, microphone or AIFF sound files. In the table of contents, I found something that caught my eye- "Editing an audio object." I thought to myself, "Wow! that wasn't in the list of features! I wonder why not?" I went to the page number, and it said, "You cannot edit an audio object. You must create another audio object if the current one is not what you want." mPower also comes with mPower Player, a program which plays the presentation in its timed mode (where you set the time it stays on a slide and/or when a sound plays) or in its click mode (where you can click hot buttons, or click anywhere to play a sound, movie, or go to the next slide).

... continued on page 9

We are into a new fiscal/administrative year and seven officers have assumed or resumed duties for the year. Congratulations to all seven capable officers! Margaret Lundahl and Michael Zastrow are our two Vice Presidents and my key assistants, Ishan Bhattacharya is Secretary, Bob Morrison is Treasurer and Bill Geraci and Alan Rogoff are the Directors at Large. Watch for good things from this bunch!

I admit I was troubled and disappointed by the low voter turnout. This was an easy election in which to participate. You could not go wrong with any candidate, yet too many chose not to vote. If you have thoughts about the low turnout I hope you will share them with me as we have the year to work towards better involvement next year.

Survey

One of the board's first activities is to survey membership for information to guide administrative decisions. I write this column before the questionnaire is completed. If we ready it in time, you will find it enclosed in this newsletter. Otherwise it will be in next month's newsletter. Please, please take the time to complete the survey and return it as per instructions. This is one of your opportunities to talk to us and give the Board of Directors your directives. The greater the response, the better we can fine tune our

COMMUNIQUE

services and programs for you. Filling out the survey is painless so do it.

Holiday Potluck

End of the year festivities are upon us next month. It has become a TROU Tradition to have fun in December and party at our meeting. This year's Holiday Party will be pot luck, building on the increasing number of members making edible contributions. So, this is the clarion call to sign up to bring something for the party. If you are a cook or baker, plan on making a quantity for 8 persons; we will most appreciate finger-foods. People are also needed to bring pop, coffee, disposables (cups, plates, napkins, plastic table ware), table decorations and room decorations, so even non-cooks can find something to bring. We must know in advance what you are bringing. Call the voice mail, send a note to our P.O box or contact me via e-mail or telephone (312-935-9493). This will be a fun event, so sign up to bring something and come. (Of course, all members are welcome whether contributing or not!)

Deals Update

On another note, Trups, the local representative for APC power protection products, sent me their extensive multiple sheet price list with discounts. If the

September presentation whetted your interest in such products, send me a SASE and I will send you a copy of the price sheets. (Barbara Passman 451 W. Aldine Chicago Illinois 60657).

Another vendor to mention to you is the User Group Connection Store which is mailing its second catalog shortly. The Store offers user group members (exclusively) heavily discounted Apple products which are discontinued or refurbished. The Store also sells first quality third party software and hardware at discount. You should know that member purchases benefit TRoU in the form of credits towards an organizational purchase from the Store. While other User Groups ask their members to use the UGC Store as a source of MUG fund raising, I have never emphasized the UGC store since better third party discounts may be available elsewhere and, frankly, your purchases are your personal decisions. But I would be remiss in not explaining the Store to you as you will be receiving the catalog by virtue of your membership (unless you have restricted release of your address!).

It is time to give the Turkey Gobble and wish you and yours a a Happy Thanksgiving Holiday. I will do this personally if I see you at the November meeting:)

Barbara

Welcome and thanks to our new and renewing members!

New to TROU- Linda Chillman, Alice Gardner, Stephanie Krueger

Recently renewed - Ronald Anderson, Lisa Andreoli, Don Aschermann, Sheri Berliner, Kendra Bochner, Stephen Chillman, Susan Daniels, Michael Davis, Neel Davis, David Doty, Ted Greenfield, Herman Henderson, Vincent Jans, Colin Johnson, Jordan Kaplan, Daniel Kegan, Joseph Kelley, Kenneth Konrad, Karen Korita, Glen Koyama, Martin Krohne, Joy Lewis, John Ludolph, Donald Miller, John Musielak III, James Panebianco, Reinhard Plaut, Tom Rhoads, Alan Rogoff, Jack Rosen, James Ryan, Bernard Stratman, Tadao Takano, Dan Walton, Ken Wiseman, Deirdre Wroblewski

BBS BITS OF INTEREST

by Michael Zastrow

Whether it be for TROU BBS or for the Web, telecommuters will sooner or later find several tools necessary for various tasks. Multiple platforms' worth of file formats face today's modem using Mac user. Most files available for downloading from an online venue are altered from their original state. Other files are available in a form not usually encountered.

To accommodate the quickest file transfer times, files available online are often 'condensed'in size: these compressed files can often save you money as well as time. To 'reconstitute'the file requires use of a special utility application. There are several common formats of compressed files and at least as many shareware and freeware apps designed to expand them. A few of my favorite bare essentials are mentioned here.

In addition to expanding files **Compact Pro 1.5** (.cpt) offers an easy and reliable way to send multiple files within a single, compressed archive. Compact Pro allows users the option of creating .sea (self-extracting archive) files. The receiver of an .sea is not required to use any additional utility to expand the file.

StuffIt Expander 3.5 (.sit, Hqx, bin) is a terrific utility which all modem users will find a 'must have'. **Binhex 4.0** (.Hqx, .bin) is needed to Create .Hqx files for use by others (and Internet servers) on the Internet. **DiskDoubler Expand 4.1** is Symantec's expander for files compressed by DiskDoubler, DiskDoubler Pro and AutoDoubler.

Tex-Edit Plus 1.5.2 is the swift shareware text editor perfect for creating and saving Stylized and justified text; for saving 'FC Text-Picture' PICTs; and (quite importantly) for opening text files larger than 32K. Tex-Edit Plus is fast launching

and RAM thrifty. The utility's 'Find/ Replace'command is very useful. Tom Bender's shareware is speech savvy offering options to Record & Insert sounds.

For html work, Tex-Edit Plus's Mac to Unix command is often helpful. And the LF stripper function is handy for Internet email and files.

> How do you get that quote thingy?

Built into the newly released TROU Settings v3.0 document is an fkey which enables a feature BBS users frequently request.

The commonplace use in email of denoting text which is quoted from another source by the right caret symbol preceding each line of text can be cumbersome to do manually. When connected to TROU BBS the task is as simple as one fkey.

To invoke the taskmaster within your settings document, Highlight the text you want to Quote, and Paste the text to the Clipboard. Now Click your cursor in the portion of your message where you want to paste the specially stylized text, then press Command+Shift+Zero. Note: You can also italicize the quote by then pressing Command+Shift+i before you Paste.

What are your preferences?

Always be prepared: that's what I learned in the Cub Scouts. You too may want to be prepared to enjoy your web surfing by doing some organizing beforehand.

Begin by downloading and designating which helper applications you want your web browser to use in order to view the various formats of information which are available at the click of your cyber-mighty mouse. My favorite web browsers are created by NetscapeTM and it is their examples referred to here. Other web browsers utilize similar settings.

All files mentioned in this article are available on TROU BBS.

Mimes on the WWW?

Launch your web browser and choose 'General' from the menu. Select Helpers. The following are for several of the formats you'll need to access and suggestions for 'helper' applications to view them.

application/pdf	Acrobat Reader 2.1	.pdf
image/gif	GIFConverter 2.3.7	.gif
image/jpeg	ImageMaster 1.0.1	.jpeg
image/pict	SimpleText 1.3	.pict
image/tiff	ImageMaster 1.0.1	.tiff
audio/basic	SoundMachine 2.1	.au, .snd, aiff
audio/wav	Brian's Sound tool	.wav
video/quicktime	QTVRPlayer	.qt, .mov
video/mpeg	Sparkle 2.4.2	.mpeg
app/mac-binhex4.0	Stufflt Expander 3.5	.hqx, .sit, .bin
app/zip, x-comp	Ziplt 1.3.4	.zip
app/x-tar	Tar 4.0	.tar
text/plain	Tex-Edit Plus 1.5.2	.TEXT

TROU MAIN MEETING - Wednesday, November 1st

Doors open 5:30 PM, meeting starts at 6 PM, at the Harold Washington Public Library (see map on back cover). Speaker: **Adobe Systems**.

Next meeting: Wed., December 6th: Specular International and Holiday Potluck Party.

FUN•DAMENTALS SIG - Wednesday, November 1st

8:15 PM at the Harold Washington Public Library following main meeting (see above for location).

CHICAGO PUBLIC LIBRARY - Thursday, November 2nd

5:15 PM at Harold Washington Public Library. Women on the Wire Part II, Internet: Getting Wired, with Kathleen Vrona and Anne-Marie Concepcion on Thursday. Registration is free but reservations are required because seating is limited and may be done in person at the Business Information Center on the 4th floor or by phone at 747-4400 or 747-4447.

GRAPHICS SIG - Saturday, November 4th

10 A.M. - Noon: A hot presentation/field trip to Neoglyphics (at North Ave. near Ashalnd) Alex Zoghlin will give a live Net presentation on surfing and setting up web pages.

NORTHWEST OF US General Meeting - Sat., November 4th

Meets at 10 AM-1 PM at the Arlington Park Hilton, 3400 W. Euclid, Arlington Heights, IL. Info: (708) 603-1296 (voice mail).

SPECIAL INTEREST GROUPS

MAC MANAGEMENT SIG - Wednesday, November 8th* 6:00 PM at Duff & Phelps, 55 E. Monroe, 36th Fl.

INTERNET SIG -Thursday, November 9th

5:45 PM. Check with David Sperling for location (D-Sperling@bgu.edu).

C.A.T. SIG -Saturday, November 11th

10 AM to 1 PM at Lipschultz, Levin & Gray, 900 Skokie Blvd, Northbrook IL. Call Ira Markus at (708) 205-5404 if you are planning to attend.

QUARK XPRESS SIG -Wednesday, November 15th* 6:00 PM at Mac University.**

TROU BOARD MEETING - Wednesday, November 15th 6:30 PM. For location call

6:30 PM. For location call Barbara Passman (312) 935-9493.

C.A.T. SIG -

Thursday, November 16th

6:30-8:30 PM at Lipschultz, Levin & Gray, 900 Skokie Blvd, Northbrook IL. Call Ira Markus at (708) 205-5404 if you are planning to attend.

ENTREPRENEUR SIG - Thursday, November 16th

6 PM at Law Office of Gary Cooke, 360 N. Michigan, Suite 1116, Chicago IL 60601.

CHICAGO PUBLIC LIBRARY - Saturday, November 25th

At the Harold Washington Public Library. 10:00 AM. Internet Toolkit; 2:00 P.M. Instant ISDN with Stewart Brainard.

*Regularly scheduled night; no info at press time. Please call coordinator to confirm. **Mac University, 1000 N. Halsted Ave. Suite 203, Chicago, Il. 60622 (312) 943-9000.

Not Meeting in November

FileMaker Pro Multimedia SIG Photo Imaging SIG SIG Newton

For more info on a SIG, you can contact the SIG's Coordinator (numbers are listed on page 2)

Have you ever wanted to be a SIG Coordinator? FileMaker Pro and Photo Imaging SIGs are looking for assistance. To inquire about openings, call the current coordinator or call Margaret Lundahl at (312) 734-0841.

For later developments, call the voice mail line (312) 409-2426.

The next deadline for our events list is November 10th. Please call (312) 409-2426 and leave a message in the SIG voice mail box or your meeting won't be publicized.

Kudos

TROU extends our warmest thanks to those persons and companies who assist us by providing equipment, services and facilities:

Admasters and Bob Mack (providing and bringing the computer used by the Graphics SIG),
Coopers & Lybrand (SIG meeting space), Barbara & David Passman (Board meeting space),
Duff & Phelps (SIG meeting space), Helix (SIG meeting space), Lipschultz, Levin & Gray (SIG meeting space),
Mac My Day (main meeting computer, newsletter production materials & SIG meeting space),

'Tis Simple

When do you need to replace the System? Part 3 of 3

This is the third in a series about how to replace software in your Mac. First we looked at how to determine where the problem lies, then how to replace application program software. When replacing the application program files does not solve the problem, you likely need to replace the System files.

'Tis simple.

Which System to Install?

When you got your Mac it came with some installer disks or a CD with the System files for that Mac. Unless you have received / purchased a more recent version of the System for your Mac, you would use these original disks to perform a System reinstall from Apple. If you cannot locate them you may need to purchase a new version of the System files from Apple. Be sure that the version you get will work with the hardware you own.

Installing a New System

Here are the steps to installing the System:

- 1. Shutdown your Mac
- **2.** Insert the first floppy of the Installer set
- 3. Power on your Mac.

This will cause the Mac to startup from the floppy disk rather than your hard drive.

NOTE: Some older versions of the System software won't startup some more recent Macs. If that's the case

RAFFLE CORNER

We had three products in this month's raffle bag, all of which require reviews.

Jack Saporta will be reviewing PageMaker 6.0, Morry Roth the Alps GlidePoint, and Shannon Hicks won Info Depot. Look for these reviews in two to three months! you'll get a dialog box telling you that you need to start from a more recent version of the System.

CD-Installs: For the past several years Apple has shipped CD-ROMs with all the software for System installs. In these cases you start your Mac with the shift key down (to wipe out Extensions) and then run the installer from the CD. If you have trouble doing this you may have to pick and choose to leave in the Extensions necessary for your Mac to run the CD player.

Once you've got the Installer dialog box up you have a choice: Do you perform an Easy or Custom install?

Easy or custom Installs?

In general, you want to do an "Easy" install. Here are some cases for a "Custom" install:

- **1.** Where you want to put in System files for any Macintosh rather than just your own Macintosh.
- **2.** Where you want to install or re-install only one part of the System software.

After performing the install, see if you can recreate the problem. If your Mac is **still** giving you fits, read on!

A "Clean" System Install

There are lots of files that make up all that stuff in your system folder. When you reinstall a System you build on what's already in that folder. If the problem lies within a file in your pre-existing System folder you may "bring that problem" into your newly reinstalled system folder. I'd say this happens about 10-20% of the time.... This might explain why you still have a problem even after you reinstall the System.

To get around this, you need to perform a "clean install". This means that you set up a whole and **new** System folder with only the stuff which comes from your Apple System installer disks or CD. If you continue to have the problem after this then I'd begin checking hardware....

Here are the steps to performing a "clean" system install:

- **1.** Rename your current System Folder to any name other than "System Folder"—something like "OLD System Folder" will do nicely.
- **2.** Take the system file named "Finder" out of your old System Folder and put it on the desktop or in the trash (anywhere but in your System Folder).
- **3.** Restart your Mac (you'll get the Question Mark icon asking you to insert a disk with a System Folder) and insert the first system installer disk. Run the Install as per above.
- **4.** When all done, you should have a brand new "System Folder" on your hard drive that your Mac will start from.

Try and recreate the problem. If your problem still annoys, the problem exists somewhere outside your System. Recheck applications or have someone test your hardware. If the problem goes away, start adding back in files from your old System folder a few at a time until you can isolate what causes the problem.

Be careful not to add back into you new and clean system folder stuff that **replaces** files from your new System folder. Check with the people who make your software (Apple or other companies) if you have problems. You may have to reinstall some software....

Suggestions?

Please let me know what you'd like to know about: from the basic to the sublime to the silly. I'd love to hear all your comments.

Bill Geraci trains and consults at the University of Chicago. You may reach him at 708-388-5988, through the TROU bulletin board or through the Internet at BillG35@aol.com.

DISCOUNTS AND DEALS

TROU Discounts

Gamma Photo is offering TROU members a

10% discount off the fees for the classes given by their Gamma Technical Institute, located at

314 W. Superior. Classes are offered on Mac Fundamentals, Kodak Photo CD, Illustrator, Photoshop, Pagemaker and Quark, for fees retailing from \$75 to \$150 per 3-hour session.

For more ino, call Lee Miller at 312-337-0022.

Thanks to Roger Lau for making us this offer!

SoftWindows 2.0 for Mac for \$299 plus \$8.50 shipping and handling or get your upgrade for \$99 from Oct 1 til Dec. 31st. Call 1-800-848-7677 and tell them you are from a Chicago Area User Group and that this has been approved by Christopher Vercelli.

Scanvec is offering its program Tracer for \$495 with a 30 day money back guarantee to Chicago Area User groups. Retailing at \$795, this program appears to work better than Streamline. While it uses a dongle for copy protection, people who need to straighten a lot of corners may find this a useful program. 800-866-6227.

InTouch is \$39.95 til December 31 including shipping to our members. 1-800-346-5392

IDG is offering our people 35% off plus shipping by calling 1-800-762-2974 and saying that Tony Real sent them and they belong to a Chicago area user group. Two new ones worth looking at include MacWorld Mac FAQs, Answers to the Most Frequently Asked Questions by David Pogue retailing for \$19.99 and the 4th edition of MacWorld New Complete Mac Handbook with a 600 meg CD by Jim Heid for \$39.99.

Discovery Channel Multimedia is offering How Animals Move, Nile Passage to Egypt, Ocean Planet, Wing over Europe and Wings Korea to Vietnam for \$34.95 and Professor Iris, The Beer Hunter, Sharks, In the Company of Whales for \$29.95. These CD's are available til December 31, 95 by calling 1-800-685-9004.

Connectix is offering us a \$49 special on any of their products like RamDoubler and their new product SpeedDoubler. Call 1-800-950-5880.

Hard drives have come way down. LaCie is offering a 1 gig for \$399 1-800-999-0299 and Club Mac is offering a Quantum Lightning 365 MB for \$99 internal \$159 external. 1-800-258-2622.

IDT is offering unlimited internet access for \$15 a month at 1-800-245-8000.

InterAccess is offering User Group Members 5% off their Internet services at 708-498-2542.

MetaTools (used to be HSC Software) is offering Kai's Power Tools 3 upgrade for \$79 til Nov 15, 95. 1-800-472-9025.

Cassady and Green have 3 game CD's AmoebArena, Glider Pro and Zone Warrior. Buy one for \$24.95, two for \$34.95 or all three for \$49.95. S/H is additional. 1-800-359-4920. Til Dec 31. Ask for User Group Game Special.

ParSoft is offering A-10 Attack a flight simulator for \$39.95 plus S/H. 214-479-0937

Apple User Group Store

Refurbished Products & Hot Specials

Information on what the User Group Store has to offer has been mailed directly to members who have not restricted the distribution of their address. The listing is available in the on the TROUBBS as well as on eWorld. If you would like a copy of the new catalog and one was not mailed to you, call 1-800-350-4UGC and ask for your copy.

Call for prices and availability, but also check that price as you look around. You never know what may be in stock at any given time.

Catalogs are printed far in advance of recent price drops so always ask for the current price. It seems as if prices go down every couple of weeks, which is good news for all of us.

Ongoing Discounts to Keep in Mind

Special corporate pricing is available from **MacWarehouse** by calling Laura Shaw at 1-800-622-6222 ext 3613 or 6673. Kim Messenger has left; you can try her replacement to see what she can do for you.

MacConnection will forgo the \$3 shipping charge if you tell them you are a User Group member.

Best **phone numbers** out there are Apple's 800/sos-appl for help and 800/350-4ugc to order computers thru User Group Connection.

20% discount on computer books purchased at **Waterstone's Booksellers** (840 N. Michigan).

ITRC computer courses are available for TROU members at discounted prices on a stand-by basis. Orientation sessions (2-2.5 hours) are \$25; hands-on courses (4 hours) are \$65. Call (312) 372-4872 for class schedules and class availability.

mPower

... continued from page 4

Overall, I feel that *mPower* would be good for limited budget users, but for those who can afford it, get something like Apple Media Tool, PowerPoint, or Persuasion. The push button interface may be easier for new users. *mPower* doesn't have enough features for anyone except low-end users. If you're thinking of getting it because you have a digitalizing board or you have an A/V Mac, use the software that came with the board (I assume that it came with audio/video capturing software) and import it into another presentation program. If I had to give *mPower* a grade, I'd give it a D+.

Shannon Hicks is a Sophomore at Northridge Prepatory School.
He has been working on the Mac since the IIcx was the most powerful Mac available, has been a TROU member since 1993, and is familiar with Quark, PageMaker, Illustrator, FreeHand, Photoshop, Excel and other Mac programs & games.

He hopes to start programming this year.

The Rest Of Us Telephone Helpline

This service is for members only! When calling, please identify yourselves as a member of The Rest Of Us. You will not be asked to pay for this service. Support is provided by volunteer members of The Rest Of Us. Please call only during the days and times posted. If you get an answering machine, please indicate whether you'll accept collect charges. (Volunteers cannot otherwise return long–distance phone calls.) You have to be a bona fide registered licensee of the application(s) for which you seek help.

Do not call after 10 pm!

Program	Volunteer	Telephone	Days & Times
or Topic	Name	No.	Available
Adobe Illustrator	Christian Barnard	(312) 327-2652	M or W or after 4 pm
Adobe Photoshop	Christian Barnard	(312) 327-2652	M or W or after 4 pm
	Aaron Meyer	(312) 243-1458	Any reasonable hour
	Michael Zastrow	(312) 871-4862	Leave Message
America Online	Andrew Belivanakis	(312) 902-2700	Wed. Evenings: 7 pm – 9 pm.
Apple AppleScript	Tim Allison	(312) 525-META	Leave Message
Claris Filemaker Pro	Tim Allison	(312) 525-META	Leave Message
	Andrew Belivanakis	(312) 902-2700	Wed. Evenings: 7 pm – 9 pm.
	Chris Bishop	(312) 975-9493	Tue. & Thur. 7 pm – 10 pm.
DataDesk	Eric Ziemer	(312) 728-0258	Weekday Eves: 7 pm – 9 pm.
Macintosh Basics-System 7	Barbara Passman	(312) 935-9493	Mon.–Fri. 8 pm – 10 pm
	Alan Rogoff	(312) 943-5659	Mon.–Thurs. $7 \text{ pm} - 10 \text{ pm}$.
	John Ryan	(312) 685-3232	Weekdays 7 pm – 9 pm.
Macintosh Hardware	Tim Allison	(312) 525-META	Leave Message
Macromedia Director	Michael Zastrow	(312) 871-4862	Leave Message
Microsoft Excel	John Ryan	(312) 685-3232	Weekdays 7 pm – 9 pm.
Microsoft Word	Chris Bishop	(312) 975-9493	Tue.—Thur. $7 \text{ pm} - 10 \text{ pm}$.
	John Ryan	(312) 685-3232	Weekdays 7 pm – 9 pm.
Networks	John Ryan	(312) 685-3232	Weekdays 7 pm – 9 pm.
Norton Utilities	Alan Rogoff	(312) 943-5659	Mon.–Thurs. $7 \text{ pm} - 10 \text{ pm}$.
NOW Utilities	Alan Rogoff	(312) 943-5659	Mon.–Thurs. $7 \text{ pm} - 10 \text{ pm}$.
QuarkXPress	Tim Allison	(312) 525-META	Leave Message
	Christian Barnard	(312) 327-2652	M or W or after 4 pm
	Wayne Hicks	(312) 583-6118	T, W, Thur. $7 \text{ pm} - 10 \text{ pm}$.
	Michael Zastrow	(312) 871-4862	Leave Message
Suitcase	Alan Rogoff	(312) 943-5659	Mon.–Thurs. $7 \text{ pm} - 10 \text{ pm}$.
Telecommunications/Internet	Tim Allison	(312) 525-META	Leave Message
	Aaron Meyer	(312) 243-1458	Any reasonable hour
Think C	Harmon Washington	(312) 288-1938	Mon.–Fri. Noon – 10 pm.
Think Pascal	Harmon Washington	(312) 288-1938	Mon.–Fri. Noon – 10 pm

If you would like to become a telephone support hotline volunteer please call Barbara Passman at (312) 935-9493

Cross Country MUGettes

A compilation by Margaret Lundahl of items that caught her eye from MUG newsletters around the continent

Simple Font Tracking

From the Sept. 1995 *MacTechnics Newsletter* (Ann Arbor Computer Users Group) comes this little gem for dealing with the problem created by programs that add fonts to your font folder:

"Using the label item from the menu bar, color code the fonts in the font folder in your system folder, using a color that means 'important' to you. Then, when you install other programs and they put fonts in the font folder, you will be able to tell which ones are yours and which ones were added by the program."

Internet Public Library

From the *Chronicle of Higher Education* via *Fishwrap* (Atlanta MUG) Newsbytes:

"University of Michigan's School of Library and Information Science has established an Internet Public Library on the World Wide Web. The site, http://ipl.sils.umich.edu/, offers the usual reference assistance and even a story hour for children. 'We'd like to be a model for traditional libraries, to show them how they can use their own libraries to mount information on the Internet,' says the IPL's director."

Quark Navigation Tip

From the August 1995 *MacCore* (Kansas City) Tip of the Month column:

"Also at the July meeting someone mentioned that if you press the Shift key and click on the title bar of a document window in QuarkXPress, you'll get a popup window with a list of all open Quark documents and an option to tile or stack the open windows. This qualifies as the Tip of the Month. Many of the resident Quark Xperts at the meeting didn't know this one."

The Rest Of Us Macintosh User's Group (TROU) is dedicated to providing support and information about MacintoshTM computers to our members. Membership is open to anyone interested in the MacintoshTM family of computers.

Benefits for all members include:

- · attendance at monthly meetings
- participation in raffle at meetings
- participation in SIGS
- eligibility for discounts
- access to Bulletin Board System
- member prices for PD disks
- member prices for color prints
- rental of training videos

Membership Categories:

Regular member - a single family, a single individual, or two single individuals living in the same household. Dues: \$45 Additional Benefits:

- one vote, one copy of newsletter
- one registration with the BBS

Adjunct member - another individual at the same mailing address as a regular member, or, a member of another Mac Users Group. Dues: \$25

Additional Benefits:

- one vote
- one copy of newsletter or one BBS registration

Corporate member - up to ten individuals at the same business address. Dues: \$500 Additional Benefits:

- one vote, five copies of newsletter
- listing as corporate sponsor
- BBS access for ten with 2 hour daily time limit per account
- access to BBS Commercial Advertising folder to post ads
- private conference with public access on the BBS

Membership

More about benefits...

TROU BBS

- FirstClassTM Graphical User Interface
- Seven phone lines supporting up to 19,200 baud
- · Located in Lakeview area of Chicago
- Available 24 hours daily
- Internet e-mail gateway
- · Selected OneNet conferences and UseNet Newsgroups
- Thousands of files available for downloading by members
- 312-871-4484

TROU Video Library

TROU now has several sets of MacAcademy training videos, which provide an easy and convenient way to learn how to use Mac programs. All transactions occur at TROU general meetings. Tape rental fees are \$10 per tape for one month's rental. A deposit of \$30 for each tape will be required at time of rental which will be returned when the tapes are returned. A waiting list for titles is maintained.

Tapes currently in the library are:

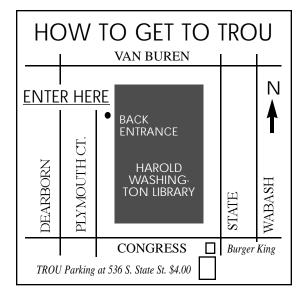
- ClarisWorks 2.0 (6 tapes)
- Excel 4.0 (5 tapes)
- FileMaker Pro 2.0 (4 tapes)
- Illustrator 5.0 (5 tapes)
- Macintosh System 7.5 (4 tapes)
- PageMaker 5 (4 tapes)
- PhotoShop 2.5 (5 tapes) PhotoShop 3.0 (6 tapes)
- QuarkXPress 3.2 (3 tapes) QuarkXPress 3.3 (4 tapes)
- Word 5.1 (4 tapes)

Applications for Adjunct and Corporate memberships are available upon request by calling (312) 409-2426.

An application for regular membership is printed here.

TELL US ABOUT YOURSELF Name	Send correspondence to my: home	
Address		
City, State, Zip		
Telephone		
	Do you have a CD-ROM player? ☐ Yes ☐ No	
AND ABOUT YOUR PROFESSION Company	Annual dues are: \$45	
Address	Cand application & mambaughin for to.	
City, State, Zip	1.O. DOX 3300	
Business Phone	——— Chicago, IL 60654	
Occupation		
BIF Sponsor (if any)	Thank you for your support! You will receive your membership card by mail	





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BBS 312-871-4484

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